



TRANSPORT & LOGISTICS INDUSTRY SKILLS COUNCIL

**Awards for
Excellence** 2014

Finalist

TLISC Trainee of the Year

Road Transport

John Duffy

John Duffy began his career as a coach captain over 16 years ago and has always been passionate about professional development at a personal and industry level.

In an industry where his working environment is shared with other drivers, cyclists and pedestrians, John understands the level of skill and knowledge required to be a responsible and capable professional driver. This awareness, coupled with his experience led to him to the decision to mentor younger drivers as well as studying to achieve his own new qualifications.

John is currently the Head Coach/Trainer Assessor with South East Tours. His completion of a Certificate IV in Training and Assessment is imminent, at which point John plans to become a Bus Operator Accreditation assessor with Queensland Transport and Main Roads.

Career highlight

The stand-out achievement of John's career was brought on by observing the lack of trainee resources available within the bus and coach industry. With this in mind, John took on the substantial task of collating and publishing the Australian Bus and Coach Drivers' Guide.

The job of a tour coach captain also brings daily highlights, particularly meeting new people and showing them around the beautiful Sunshine Coast.

Benefit of training

For John, undertaking a formal qualification helped to build upon his already vast knowledge base. Training also offered the chance to undertake specific modules which were not regularly experienced 'in the field', such as emergency response. Importantly, by increasing his own expertise and skills, John believes it can only benefit the industry which has been devalued over time due to flagging interest and poor image.

What it means to be a finalist

"I am over the moon to be nominated, it's a great honour. The significant benefit is being able to promote the road transport industry."

